CASE STUDY | H-GRANT GROUP

PROACTIVE THREAT BLOCKING AND NETWORK VISIBILITY WITH NETWORK DEFENDER®

CUSTOMER OVERVIEW

H-Grant Group is a New Jersey–based managed service provider (MSP) delivering IT services alongside digital marketing, website development, and SEO. They support small-to-medium businesses (10–30 users) across construction, legal, professional services, and local retail.

H GRANT GROUP
WEBSITES · IT · GRAPHICS

"Our clients want everything handled in one place—and that's where we come in."
— Howard Spaeth, Owner

THE CHALLENGE

Before Network Defender®, H-Grant Group relied on reactive, manual monitoring across multiple tools.

"We were constantly checking Microsoft logs and firewall logs. It was hard to stay ahead of it."

Key challenges included:

- No centralized visibility into inbound IP-based threats
- Time-consuming manual log reviews
- Difficulty explaining real-time risk to clients
- Threats often identified after the fact

THE SOLUTION

Network Defender® delivered automated, real-time threat blocking and centralized visibility across client networks—without adding daily workload.

"After the first install, the rest took maybe half an hour."

Clear documentation and fast support made rollout easy.

"The walkthrough told me exactly what to do, and support responded within hours."

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RESULTS (PAST 30 DAYS)

Measurable Security Impact

- **~7,000 TOTAL THREAT ATTEMPTS DETECTED**
- **5,749 CONFIRMED HIGH-RISK THREATS AUTOMATICALLY BLOCKED**
- **FALSE POSITIVES FILTERED OUT,** reducing alert fatigue

Operational Benefits

- Eliminated daily manual traffic monitoring
- Centralized logs available on demand
- Threats stopped quietly before impacting clients

"My clients haven't had any security complaints—and that's a good thing."

KEY VALUE DRIVERS

🛑 Automated Threat Blocking *"If it's bad, it's blocked immediately."*

🖥️ Centralized Logging & Alerts *"Everything is there and organized when I need it."*

🌎 Geo-Based Threat Visibility *"Seeing where traffic is coming from helps me strengthen defenses elsewhere."*

OVERALL EXPERIENCE

Howard rates Network Defender® a **9 out of 10**, citing strong protection, ease of use, and responsive support.

"If support replies quickly, that matters more to me than price."

One-word description:

SECURITY.

WHY NETWORK DEFENDER®

With Network Defender® in place, H-Grant Group moved from reactive monitoring to proactive protection—delivering measurable threat reduction, operational efficiency, and peace of mind.

"Knowing something is watching the traffic when I don't have time to—that's what makes it worth it."

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